

Promoting Effective Communication: Jericho High School Communication Protocol

Below you will find a protocol jointly developed by parents, teachers, students and administrators on the *Shared Decision Making Team*. It is designed to promote **DIRECT, OPEN AND RESPECTFUL COMMUNICATION** so that problems and concerns can be worked out quickly and effectively between the parties involved. We strongly encourage students and parents to follow this protocol. In turn, our staff members pledge to be sensitive to your concerns, to maintain confidentiality and to return calls in a timely manner. **By working together, we can continue and strengthen our commitment to excellence.**

Parents & Students

1. **SPEAK DIRECTLY TO THE TEACHER:** Students are encouraged to express their concerns directly to the teacher. If you, as a parent, however, are concerned about an issue involving your child's education, classroom experience or grade, please go right to the source and contact the teacher yourself. **All teachers can be reached via email (first letter + last name@jerichoschools.org, e.g., Shirley Jones = sjones@jerichoschools.org) or by leaving a message in the teacher's workroom: 203-3600 ext. 3220.** Teachers will make every effort to get back to you as quickly as possible but it may take a day or two. Please be patient. If you do not receive a call within two days, try again. After that, you may then want to proceed to the next step.



2. **GUIDANCE COUNSELOR OR CURRICULUM ASSOCIATE:** If you haven't heard from the teacher in a reasonable amount of time or are dissatisfied with the response, please contact:

GUIDANCE COUNSELOR

If you need to find out about an assignment or need an update on your child's progress in a particular class, contact the guidance counselor.

CURRICULUM ASSOCIATE

If your concerns stem from a classroom practice, grade or a particular book or assignment, contact the department's curriculum associate. See list here: www.jerichoschools.org/district/curriculum_associates



3. **ASSISTANT PRINCIPAL:** If you are dissatisfied with the response so far, it is best to contact one of the assistant principals in order to express your concerns.

Dr. Kathryn Behr
(for students with last names A-L)
203-3600 ext. 3224

Dr. Dagoberto Artilles
(for students with last names M-Z)
203-3600 ext. 3226



4. **PRINCIPAL:** If you are dissatisfied with the response so far, it is best to contact one of the co-principals in order to express your concerns.

David Cohen
(for students with last names A-L)
203-3600 ext. 3222

Dr. Joe Prisinzano
(for students with last names M-Z)
203-3600 ext. 3688



5. If your problem has not been resolved through the Principal's office, contact the appropriate **Assistant Superintendent**, then the **Superintendent**, and ultimately, the **Board of Education**.